



The Dow Chemical Company
Dow Water & Process Solutions
Edina, MN 55439
USA

Dear Customer,

We listened to the voice-of-the-customer and have incorporated a number of revisions into newly designed DOW FILMTEC™ residential RO elements which are available now.

Our newly modified **FILMTEC™ Residential RO** elements now feature the following design parameters:

- Enhanced seal protection –
 - a. (classic-style brine seal with outer taping)
- Traditional white permeate tube
- Shorter permeate tube end
- Longer feed tube end
- GPD marking on feed tube end



Unsurpassed Reliability

DOW FILMTEC™ elements are engineered on the most state-of-the-art automated membrane manufacturing machines to consistently produce identical, high quality products. This advanced automation, combined with stringent quality controls delivers:

- Unsurpassed RO element reliability
- Exceptional home RO system start-up performance
- Minimal service calls

We know you have a lot of important things to do when maintaining the utmost in water quality. And we're certain the above product enhancements will serve you well. If you would like more information, or wish to discuss the benefits of our newly modified DOW FILMTEC™ residential RO elements, please contact your local account manager.

Sincerely,

Peter Ingarra
Product Manager
pingarra@dow.com